

DIGITAL INDIA AWARDS 2020

CATEGORIES AND NOMINATION FORM TEMPLATES

(Nomination Forms to be filled Online)

Nomination Eligibility

Central Government Ministries/ Departments/ Offices/ Institutions, State Government Departments/ Offices/ Institutions, District Administrations and Indian Missions Abroad are eligible to apply for the Digital India Awards. A project may be nominated for more than one category.

The Digital India Awards aim at encouraging Government entities, which have made significant contributions towards the implementation of digital -Governance and shown an exemplary & innovative approach to achieve administrative efficiency and transparency.

All entries should be submitted online in the prescribed format. **Nomination should be supported by an Authorisation Certificate as per the prescribed format, duly signed by the respective nominating authority.** Scanned copy should be submitted online.

Nomination Process

- 1. Register & activate registration**
 - 2. Login**
 - 3. Create profile**
 - 4. Select category**
 - 5. Fill form & submit**
 - 6. Nominate for another category (optional)**
-

Create Profile

1. Name
2. Email
3. Mobile
4. Designation
5. Organization
6. Address
7. PIN code
8. Phone (with STD code)
9. Password
10. Confirm Password

Terms and conditions

1. Nominating authority shall be Secretary or Head of the organisation.
- 2. Team Composition**
 - a. Initiative Lead has to be from the implementing Central/State Government Ministry / Department, District Administration, or other government entity.
 - b. Team Size is Limited to 5 members including Initiative Lead.
 - c. The contact details of the Initiative Lead in the nominating form are mandatory.
3. Intranet applications will not be considered.
4. Initiatives undertaken by PSUs, NGOs and Cooperatives will not be considered.
5. If the application requires login then the test account has to be created and details sent to the DIA team. In the absence of a test account the nomination will not be considered.
6. No change in the names of team members will be entertained at any point of time except, in case there is a change in team constitution due to transfer / superannuation of any team member during the course of the Awards. In such a case , a citation would be given both to the current member and the predecessor.
7. Nominations having incorrect/non working urls will be rejected.
8. Change in category will not be considered after submission.
9. Single application / initiative may be nominated in multiple categories.
10. Incomplete forms will be rejected (please fill all mandatory fields).
11. Requests to extend the nomination date will not be entertained in any case.
12. Facebook pages may not be nominated in any category.
13. Documents sent via email will not be entertained as a part of the nomination form.
14. DIA 2018 entries which had won in any category may apply for the awards in other categories.
15. Initiatives nominated under Innovation in Pandemic must have been developed in the year 2020.

About the Categories

1. Innovation in Pandemic

To felicitate a Government Entity which has developed outstanding and innovative and digital solution to enable citizens to undertake various activities with ease during the time of pandemic in areas like communication, health, education, travel etc. or to ensure continuity of government services.

2. Excellence in Digital Governance - MINISTRY / DEPT.

To felicitate a Ministry or Department of the Government of India which has a comprehensive digital presence and displays a high level Intra/Inter Department Integration in its digital initiatives. Integration with electronic authentication, digital payments, & use of emerging technologies such as Blockchain, Artificial Intelligence, Machine Learning, Internet of Things, Natural Language Processing, Voice User Interface, Big Data & Analytics, Virtual Reality etc are also assessed.

3. Excellence in Digital Governance - STATE / UT

The Award acknowledges the State/UT of India that displays exemplary initiative in establishing comprehensive digital presence in sectors like health, labour, finance, social justice and environment leading to the accomplishment of sustainable development goals. Use of emerging technologies such as Blockchain, Artificial Intelligence, Machine Learning, Internet of Things, Natural Language Processing, Voice User Interface, Big Data & Analytics, Virtual Reality etc are also assessed.

4. Excellence in Digital Governance- DISTRICT

To reward the accomplishments of the District administration which has displayed exemplary focus on providing comprehensive information to the citizens in the regional language. Entries must display the spectrum of coverage highlighting the important facets of the district in terms of tourism, art, culture, handicraft and access to utilities.

5. Open Data Champion

Open Data Championship Award is to acknowledge the Ministries/ Departments/ Organizations/ States for proactive, timely and regular release of datasets/resources through Web Services/APIs on the Open Government Data (OGD) Platform (<https://data.gov.in>) in compliance with the National Data Sharing and Accessibility Policy (NDSAP).

6. Exemplary Product

The award honours those products that have made their mark in the field of Digital Governance. The product must have shown a high degree of replicability, configurability, scalability and must be successfully implemented by government departments / entities. Aspect of Digital security will be a primary criterion of evaluation.

7. Jury Choice

Jury Choice award honours excellence in design and implementation of National Public Digital Platform.

Nomination Forms

1. Innovation In Pandemic (Developed in 2020)

a. Initiative Lead (Corresponding Official) [Department representative only]

- i. Name
- ii. Email
- iii. Designation
- iv. Department
- v. Address
- vi. State
- vii. Pin Code
- viii. Mobile
- ix. Phone
- x. Fax

b. Team Members (Max 4)

- i. Name
- ii. Designation
- iii. Department
- iv. Email
- v. + Add More Team Members

c. Website / Application/App Access

- i. Title
- ii. URL /download link (all platforms)
- iii. Test user ID

- iv. Test Password

d. Website / Application/App details

- i. Launched on : **(Enter Date)**
- ii. New Website/application/app or Extension/customization of existing product: **(Enter Details)**
- iii. Overview : **(Enter Details)**
- iv. Describe the Website/Application/App and explain how it addressed the requirement : **(Enter Details)**
- v. Salient Features : **(Enter Details)**

e. Coverage (Website / Application /App)

- i. The Website/Application/App is relevant to a large geographical area and number of citizens **(No of registered users / usage statistics)**
- ii. Number of sectors the Website/Application/App covers (e.g. health, education, travel, payment, agriculture etc.) : **(Enter Details)**

f. Ease of Use

- i. Is the Website/Application/App available in regional/ multi language(s) (Specify the language(s) supported)
- ii. The Website/Application/App is free to download / access?
- iii. Navigation & flow, organization, relevance for target audience : **(Enter Details)**
- iv. Website / application /app provides Accessibility features **(Upload Screenshot)** (Upload Accessibility certificate, or screen shots highlighting accessibility features)
- v. Error prompts are meaningful **(Upload Screenshot)**
- vi. Help / documentation available

g. Technical

- i. If app : Available on major platforms **(Enter Details)**
(platforms like IOS, Android, Windows etc.)

- ii. If Website or Web application : Interface is responsive
(Upload Screenshot)
- iii. Includes Multimedia Functionality (Audio/Video)
- iv. Emerging technology (like Artificial Intelligence, Machine Learning, Natural Language Processing, Virtual Reality, BlockChain, Internet of Things, Voice User Interface or Big Data & Analytics) used
(Provide details)

h. Functionality

- i. In case of App functions on Online as well as can work in Offline mode
- ii. Contains customizable settings (e.g. fonts, colours and sizes)
(Upload Screenshot)
- iii. Notification mechanism for the users is available? **(Upload Screenshot)**

i. Privacy Concerns

- i. Website/Application/App maintains the privacy of users information

j. Feedbacks and Suggestions

- i. Website/Application/App allows the clients to leave suggestions, rates, reviews about the app **(Upload Screenshot)**

k. Social Media Integration

- i. Website/ Application / App integrates social media facility that enables people to share links of the information from the Website/Application/App
(Provide details)

l. Incorporation of Analytics Functionality

- i. Website/Application/App includes some analytics functionality /dashboards **(Enter Details) (Upload Screenshot)**
- ii. Statistical analysis to visualize the Website / Application /App data
(Upload Screenshot)

m. Security Certificate

- i. ***Upload PDF***

n. STQC Certificate

- i. ***Upload PDF***

o. Authorization Certificate (To be signed by an official JS or Above)

- i. ***Upload PDF***

p. Promotional Video

- i. ***Provide Video Link***

2. Excellence in Digital Governance - MINISTRY / DEPT.

a. Initiative Lead (Corresponding Official) [Department representative only]

- i. Name
- ii. Email
- iii. Designation
- iv. Department
- v. Address
- vi. State
- vii. Pin Code
- viii. Mobile
- ix. Phone
- x. Fax

b. Team Members

- i. Name
- ii. Designation
- iii. Department
- iv. Email
- v. + Add More Team Members

c. Website(s)

- i. Title
- ii. URL
- iii. Description
- iv. Salient Features

d. Usability, Interface and Outreach

- i. Bilingual interface provided
- ii. Contact Details of grievance redressal officer provided
- iii. Contact Details of important department functionaries (like Secretary, AS,CPIO etc.) provided
- iv. Contact Details of Web Information Manager provided
- v. Content personalization features for specific audience provided **(Upload Screenshot)**
- vi. FAQ / Help section for common queries provided
- vii. Feedback form / contact details of feedback handling officer provided
- viii. File format and size of downloadable material (if any) provided **(pdf, doc, excel etc. along with the size of the document in kb, mb etc.)**
- ix. GIGW / Accessibility Certification (for websites only) **(Upload Screenshot)**
(Snapshot of certificate to be uploaded here)
- x. Help Section on usage provided
- xi. Interface is Responsive (layout adapts to different screen sizes)
- xii. Mobile App available
- xiii. Search functionality present
- xiv. Sitemap present
- xv. Social media interface (like Facebook, Twitter, Youtube etc.) present **(a link to the social media websites is available?)**
- xvi. Website policies as per GIGW formulated (copyright , hyperlinking, privacy, terms of use, content review, content approval, content archival) **(A snapshot of the webpage where the policies are displayed may be uploaded and details for the same shall be provided) (Enter Details + Upload Screenshot)**

e. General features, Access to govt, e-Participation and Accountability

- i. Alert mechanism (Email, SMS, notifications etc) for the users provided

- ii. Archive section is provided (**Upload Screenshot**)
- iii. Content is free of broken links and spelling errors
- iv. Does the website provide information on vacant positions and tenders
- v. Grievance redressal mechanism (SMS/ Online/ Voice calling) provided
- vi. Grievance redressal tracking available (**Upload Screenshot**)
- vii. Information is provided in Audio-Visual format in addition to text
- viii. Information is up-to-date
- ix. RTI details provided
- x. Outcomes of feedback/complaint displayed
- xi. Provision for e-participation like discussion forums, online surveys, opinion polls etc is available. (**Provide Details on consultation/ participation in past year and modes of participation (web, sms, mobile app etc)**)

f. Comprehensiveness

- i. Give details about the Spectrum of Coverage: (**Enter Details**) (**Please provide details about the coverage in terms of services, schemes etc. covered under the initiative**)
- ii. Give details about the Major e-governance Initiatives: (**Enter Details**)
- iii. Give details about Reach: (**Enter Details**) (**Please provide details about the reach in terms of departments, geographies, divisions, beneficiaries etc.**)
- iv. Give details about the Stakeholders: (**Enter Details**) (**Both internal and external**)
- v. Number of subordinate departments/offices that have their own Web sites : (**Enter Details**)
- vi. Give details about the interdepartmental integration (**Enter Details**)
- vii. Emerging technology (like Artificial Intelligence, Machine Learning, Natural Language Processing, Virtual Reality, BlockChain, Internet of Things, Voice User Interface or Big Data & Analytics) used

g. Outcomes

i. Convenience to avail information/services has increased.

- Number of feedbacks received, Number of feedbacks redressed, Number of feedbacks that were useful : **(Enter Details)**
- Number of transactions required to complete a task, Time taken per transaction : **(Enter Details)**
- Number of grievances received, how many grievances addressed : **(Enter Details)**
- Electronic authentication of the citizen's identity is required to complete the transaction (Aadhaar, OTP)
- Payment can be made through multiple modes (netbanking, UPI, RuPay etc)
- Integration with digilocker for verification/ storage of documents.

h. Security Certificate

i. Upload PDF

i. STQC Certificate

i. Upload PDF

j. Authorization Certificate (To be signed by an official JS or Above)

i. Upload PDF

k. Promotional Video

i. Provide Video Link

3. Excellence in Digital Governance - STATE / UT

a. Initiative Lead (Corresponding Official) [Department representative only]

- i. Name
- ii. Email
- iii. Designation
- iv. Department
- v. Address
- vi. State
- vii. Pin Code
- viii. Mobile
- ix. Phone
- x. Fax

b. Team Members (Maximum 4)

- i. Name
- ii. Designation
- iii. Department
- iv. Email
- v. + Add More Team Members

c. Website(s)

- i. Title
- ii. URL
- iii. Description
- iv. Salient Features

d. Usability, Interface and Outreach

- i. Bilingual interface provided (% of pages available in two languages)

- ii. Contact Details of important department functionaries (like Secretary, AS, WIM, CPIO, Emergency contact etc.) provided
- iii. Contact Details of Web Information Manager provided
- iv. FAQ/Help section for common queries provided
- v. Feedback form / contact details of feedback handling officer provided
- vi. File format and size of downloadable material (if any) provided **(pdf, doc, excel etc. along with the size of the document in kb, mb etc.)**
- vii. GIGW / Accessibility Certification (for websites only) **(Upload Screenshot)**
(Snapshot of certificate to be uploaded here)
- viii. Help Section on usage provided
- ix. Interface is Responsive (layout adapts to different screen sizes)
- x. Search functionality present
- xi. Sitemap present
- xii. Social media interface (like Facebook, Twitter, Youtube etc.) present **(a link to the social media websites is available?)**
- xiii. Policies as per GIGW formulated (copyright , hyperlinking, privacy, terms of use, content review, content approval, content archival) **(A snapshot of the webpage where the policies are displayed may be uploaded and details for the same shall be provided) (Enter Details + Upload Screenshot)**

e. General features, Access to govt, e-Participation and Accountability

- i. Alert mechanism (Email, SMS etc) for the users provided
- ii. Archive section is provided **(Upload Screenshot)**
- iii. Content is free of broken links and spelling errors
- iv. Grievance redressal mechanism (SMS/ Online/ Voice calling) provided
- v. Grievance redressal tracking available **(Upload Screenshot)**
- vi. Information is provided in Audio-Visual format in addition to text
- vii. Information is up-to-date

- viii. RTI details provided
- ix. Outcomes of feedback/complaint displayed
- x. Provision for e-participation like discussion forums, online surveys, opinion polls etc is available. **(Provide Details on consultation/participation in past year and modes of participation (web, sms, mobile app etc):**

f. Comprehensiveness

- i. Give details about the Spectrum of Coverage: **(Enter Details)** *(Please provide details about the coverage in terms of Sustainable Development Goals Sector covered eg. health, labour, finance, social justice and environment under the initiative)*
- ii. Give details about the Major Initiatives covered: **(Enter Details)**
- iii. Give details about Reach: **(Enter Details)** *(Please provide details about the reach in terms of departments, geographies, divisions, beneficiaries etc.)*
- iv. Give details about the Stakeholders: **(Enter Details)** *(Both internal and external)*
- v. Number of state departments that are associated : **(Enter Details + Upload Screenshot)**
- vi. Emerging technology (like Artificial Intelligence, Machine Learning, Natural Language Processing, Virtual Reality, BlockChain, Internet of Things, Voice User Interface or Big Data & Analytics) used

g. Outcomes

- i. **Convenience to avail information/services has increased.**
 - Number of feedbacks received, Number of feedbacks redressed, Number of feedbacks that were useful : **(Enter Details)**
 - Number of grievances received, how many grievances addressed : **(Enter Details)**
 - Electronic authentication of the citizen's identity is required to complete the transaction (Aadhaar, OTP)

- Payment can be made through multiple modes (netbanking, UPI, RuPay etc)
- Integration with digilocker for verification/ storage of documents.

h. Security Certificate

i. Upload PDF

i. STQC Certificate

i. Upload PDF

j. Authorization Certificate (To be signed by Chief Secretary or Principal Secretary/Secretary IT)

i. Upload PDF

k. Promotional Video

i. Provide Video Link

4. Excellence in Digital Governance - DISTRICT

a. Initiative Lead (Corresponding Official) [Department representative only]

- i. Name
- ii. Email
- iii. Designation
- iv. Department
- v. Address
- vi. State
- vii. Pin Code
- viii. Mobile
- ix. Phone
- x. Fax

b. Team Members (Max 4)

- i. Name
- ii. Designation
- iii. Department
- iv. Email
- v. + Add More Team Members

c. Website(s)

- i. Title
- ii. URL
- iii. Description
- iv. Salient Features

d. Usability, Interface and Outreach

- i. Bilingual interface provided (% of pages available in two languages)
- ii. FAQ / Help section for common queries provided
- iii. Feedback form / contact details of feedback handling officer provided
- iv. File format and size of downloadable material (if any) provided *(pdf, doc, excel etc. along with the size of the document in kb, mb etc.)*
- v. GIGW / Accessibility Certification (for websites only) **(Upload Screenshot)**
(Snapshot of certificate to be uploaded here)
- vi. Interface is Responsive (layout adapts to different screen sizes)
- vii. Search functionality present
- viii. Sitemap present
- ix. Social media interface (like Facebook, Twitter, Youtube etc.) present *(a link to the social media websites is available?)*
- x. Website policies as per GIGW formulated (copyright , hyperlinking, privacy, terms of use, content review, content approval, content archival) *(A snapshot of the webpage where the policies are displayed may be uploaded and details for the same shall be provided) (Enter Details + Upload Screenshot)*

e. General features

- i. Alert mechanism (Email, SMS etc) for the users provided
- ii. Archive section is provided **(Upload Screenshot)**
- iii. Content is free of broken links and spelling errors
- iv. Does the website provide information on vacant positions and tenders
- v. Information is provided in Audio-Visual format in addition to text
- vi. Information is up-to-date
- vii. Provision for e-participation like discussion forums, online surveys, opinion polls etc is available. **Provide Details on consultation/ participation in past year and modes of participation (web, sms, mobile app etc):**

(Enter Details)

f. Bilingual Content Coverage

- i. Citizen Services are available / linked through the website?
- ii. List all the services : ***(Enter Details + Upload Screenshot)***
- iii. Information about Important departments present
- iv. Information/ helplines of emergency services included
- v. Link to the state government's portal from the Home page provided
- vi. Information for Tourists/ Visitors provided
- vii. Information on district's key Produce(s) provided
- viii. Contact Details of important department functionaries (like DM, CMO, SDM etc.) and Web Information Manager provided

g. Comprehensiveness

- i. Give details about the Spectrum of Coverage: ***(Enter Details)***
- ii. Give details about the Major e-governance Initiatives / Schemes covered (State & Union): ***(Enter Details)***
- iii. Give details about Reach of the Initiative (details about beneficiaries): ***(Enter Details) (Please provide details about the reach in terms of departments, geographies, divisions, beneficiaries etc.)***

h. Outcomes

- i. How has the initiative increased convenience to avail information/services: ***(Enter Details)***
- ii. How has the initiative helped to improve transparency: ***(Enter Detail)***

i. Security Certificate

- i. Upload PDF***

j. STQC Certificate

- i. Upload PDF***

k. Authorization Certificate (To be signed by DM)

i. *Upload PDF*

l. Promotional Video

i. *Provide Video Link*

5. Open Data Champion

a. Initiative Lead (Corresponding Official) [Department representative only]

- i. Name
- ii. Email
- iii. Designation
- iv. Department
- v. Address
- vi. State
- vii. Pin Code
- viii. Mobile
- ix. Phone
- x. Fax

b. Is the Nominating Officer CDO?

c. If No

- i. Name:
- ii. Designation:
- iii. Ministry/Department/Organization/State:
- iv. Contact Address:
- v. City/State:
- vi. Mobile No:
- vii. Telephone No.:
- viii. FAX No.:
- ix. Email ID.:

d. Team Members

- i. Name
- ii. Designation
- iii. Department

- iv. Email
- v. + Add More Team Members

e. Statement of Intent / Overview

- i. Title (Name of the nominating ministry/ department/ organisation/ state)
- ii. Statement of Intent & Overview (Overview, reasons and value of datasets/resources and how open data initiative is being driven in your ministry / department/ organization/ state) text not more than one page.

f. Volume of Datasets

- i. Total no. of Resources published by the Ministry/ Department/ State/ organization

Datasets / Resources published through Web services/ APIs

- ii. Through how many Web Services / APIs Open Datasets/Resources are being published
- iii. Provide details of Web services / APIs
 - Sourced from eGOV Application (Yes/No)
 - eGOV Application Name
 - URL of Web Services / APIs
 - Is API Open or Authenticated
 - Is API Active or Inactive
 - First Date of Publish
 - Last date of most recent updation/addition
 - No. of Datasets/Resources generated
 - File Format of Generated Datasets/Resources (CSV/XML/JSON etc.)

- iv. Sectors-wise count of published Datasets/Resources
(For example, if Total Datasets/Resources published = 25 (Agriculture: 20, Economy:5 etc.)
- v. How many Datasets/Resources are larger than one MB?
- vi. List of key Datasets/Resources which you have planned to publish during next two quarters through Web Services/API (Mention quarterly figures)

Datasets/Resources published through manual mode

- vii. How many static Datasets/ Resources have been published with count of contribution made under each file format
(For example, if Total static Datasets/Resources published = 30 (CSV: 10, XML: 5, JSON: 10, XLS: 5 etc.)

g. Frequency of updation and addition

- i. How frequently have Datasets/Resources been updated/added through Web Services/APIs? (Give numbers) :
- In 15 min
 - Hourly
 - Daily
 - Weekly
 - Monthly
 - Quarterly
 - Yearly
 - Other
- ii. How frequently have static Datasets/Resources being updated? (Give numbers):
- Weekly
 - Monthly
 - Quarterly
 - Bi-Annual
 - Yearly
 - 5-Yearly
 - Decadal
 - Other
- iii. List out five high value Datasets/Resources which are regularly updated/published through Web Services/APIs, mention frequency for each along with the URL

- iv. List out five high value Datasets/Resources which are manually uploaded/published, mention frequency for each along with the URL
- v. How many time series Datasets/Resources have been published (provide list)

h. Consumption of datasets/resources by public

- i. How is the response of your catalogs/datasets/resources published through Web Services/ APIs w.r.t.
 - Top viewed Catalogs (Give URLs with numbers, Maximum 3)
 - Top downloaded Datasets/Resources (Give URLs with numbers, Maximum 10)

i. Chief Data Officer nomination and NDSAP cell constitution

- i. Is the CDO nomination Active or Awaited?
- ii. Number of Contributors nominated
- iii. Is the Chief Data Officer Nomination notification issued through an institutional mechanism i.e. if the incumbent CDO is transferred officially the next incumbent is nominated as CDO and intimated to NDSAP-PMU to update records.
- iv. Is the NDSAP cell constituted and operational in Ministry/ Department through an institutional mechanism?
- v. If NDSAP cell has been constituted, attach the copy of notification to support claim? (**Upload snapshot**)

j. Usability of Datasets/Resources for Apps development (outcomes)

- i. Which Datasets/Resources have potential for Apps development? List out the URLs of such Datasets/Resources.
- ii. No. of API requests for your published datasets
- iii. No. of API requests fulfilled for your published Datasets/ Resources
- iv. No. of times published APIs are accessed

- v. Are there any APPs developed on published datasets? If yes, mention name of the APPs and how many times published apps are downloaded?

k. Response to suggestions for release of Datasets/ Resources

- i. How many suggestions are received for release of Datasets/ Resources from your domain/ sector?
- ii. How many Datasets/Resources requested by citizens have been published?

l. Authorization Certificate (To be signed by an official JS or Above)

- i. ***Upload PDF***

6. Exemplary Product

a. Initiative Lead (Corresponding Official) [Department representative only]

- i. Name
- ii. Email
- iii. Designation
- iv. Department
- v. Address
- vi. State
- vii. Pin Code
- viii. Mobile
- ix. Phone
- x. Fax

b. Team Members (Max 4)

- i. Name
- ii. Designation
- iii. Department
- iv. Email
- v. + Add More Team Members

c. Product Details (to be nominated)

- i. Title
- ii. URL /download link
- iii. Description
- iv. Salient features

d. Replicability, Security, Usability and Accessibility

- i. Replicability: Number of instances where the product has been replicated/ installed
- ii. Security: Security Certification? (Upload certificate)
 - Documented process along with frequency for managing software patches? (Upload details)
 - Documented process and frequency for managing bug fixes? (Upload details)
 - Documented process and frequency for managing versions and changes? (Upload details)
 - Encryption, tokenization, & access control features?
 - Tools & mechanisms to reduce / eliminate the need for direct access to databases?
 - Automatic backup & recovery mechanism?
 - Automatic updates?
- iii. **Usability & Accessibility**
 - Compliant with WCAG, GIGW? (Upload certificate)
 - Designed for rendering on all devices without loss of context and layout

e. Scalability

- i. Architecture used for product microservices based, or monolithic? (Upload Architecture diagram and description):
- ii. Integration with multiple agencies?
 - Provide details
- iii. Is the product designed on the SaaS model?
- iv. Product deployment architecture provides high availability & is horizontally scalable?
- v. Product supports Packaged installation & remote management?
- vi. The product is compatible with the latest version of popular Browsers (Edge, Chrome, Firefox, Safari, Internet Explorer etc)?

f. Configurability

- i. Features to let branding elements be customized e.g., place banners, logos, taglines etc:
- ii. Use preference:Customizable elements to modify look & feel e.g, menu options, font size, color etc?
- iii. Is the product backend designed to be configurable easily. Provide specific details of configurable elements in the backend
 - Language (Unicode compliant)
 - Time zone
 - Currency
 - Master data
 - Role Based Access Controls
 - Built-in Auto Feedback mechanism
 - UI/UX business logic & database are separate & configurable
 - Configurable error messages, alerts and notifications
 - Configurable workflow

iv. Pluggable modules

- Does the product have modules that can be simply plugged in, without any extensive development effort? (Provide details)

g. Globalization Features

- i. Multiple calendars
- ii. Number formats
- iii. Telephone number formats
- iv. PIN/ZIP Code
- v. First day of week (e.g., Some nations have a work week beginning on Sunday / Monday)
- vi. Unit of measurements (metric system / imperial system)
- vii. Any other (specify details)

h. API & Integration and other features

- i. Product supports seamless integration with SMS Gateways & messaging systems

- ii. Product supports seamless integration with payment Gateways
- iii. Product is designed such that changes to core can be made without impacting externally integrated systems
- iv. Product makes use of emerging technology like (Artificial Intelligence, Machine Learning, Natural Language Processing, Virtual Reality, BlockChain, Internet of Things, Voice User Interface or Big Data & Analytics) (give Details)
- v. Any special hardware requirement (Provide details)
- i. Authorization Certificate (To be signed by an official JS or Above)**
 - i. ***Upload PDF***
- j. Promotional Video**
 - i. ***Provide Video Link***